



St Gregory's Catholic Primary School

Complaints Policy - Additional Information

St Gregory's Catholic Primary School follows the Model Complaints Procedure and additional guidance for Academies as set out by the Archdiocese of Birmingham Education Service (See links below and on school website):

Complaints Policy: <http://www.st-gregorys.sandwell.sch.uk/pdfs/policy-complaints.pdf>

Additional Guidance: <http://www.st-gregorys.sandwell.sch.uk/pdfs/policy-complaintsproc.pdf>

This policy is reviewed and ratified annually by the Academy Committee.

Reviewed and ratified: March 2018